

**CASS COUNTY**

304 Chestnut  
Atlantic, IA 50022

712-243-5421-Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**CRAWFORD COUNTY**

145 N 7th  
Denison, IA 51442

712-263-3538 -Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**FREMONT COUNTY**

705 Indiana Street  
Sidney, IA 51652

712-374-3367 -Appointment Only

**Mon-Thurs. 8:00-4:30**

**HARRISON COUNTY**

107 N. 4th Ave Suite 7  
Logan, IA 51546

712-644-3388 -Appointment Only

**Mon-Thurs. 9:00-3:30 Friday 9:00-12:00**

**MILLS COUNTY**

313 Main  
Malvern, IA 51551

712-624-8172 -Appointment Only

**Mon-Thurs. 8:00-4:30**

**MONONA COUNTY**

801-B 10th St  
Onawa, IA 51040

712-423-2603-Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**MONTGOMERY COUNTY**

1201 Highland Ave  
Red Oak, IA 51566

712-623-2339- Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**PAGE COUNTY**

301 Maple St Suite 3  
Shenandoah, IA 51601

712-246-2585 -Appointment Only

**Mon-Thurs. 8:00-4:30**

**POTTAWATTAMIE COUNTY**

Omni Centre Business Park  
300 W Broadway Suite 35  
Council Bluffs, IA 51503

712-322-2621-Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**SHELBY COUNTY**

1017 7th St  
Harlan, IA 51537

712-755-5602 -Appointment Only

**Mon-Thurs. 8:00-4:30 Friday 8:00-12:00**

**BEGIN SAVING MONEY ON YOUR  
ENERGY BILLS NOW !**

- ◆ Set your thermostat at 68-70 degrees during the winter and 78-80 degrees during the summer.
- ◆ Check and change your furnace filter monthly.
- ◆ Keep obstructions away from the hot and cold air registers.
- ◆ Turn the temperature on your water heater to the lowest setting that still gives you hot water.
- ◆ Use the cold water cycle on the clothes washer when possible.
- ◆ Use cold water for cooking. Heating water on the stove consumes less energy than using hot water from your water heater.
- ◆ Install a water saving, low flow shower-head.
- ◆ Turn off lights when they are not in use. If you have children, teach them to turn off lights and conserve energy.
- ◆ Clean the dust off the condenser coils at the back or bottom of the refrigerator once a year. Dirty coils make the refrigerator work harder and use more electricity.

**LIHEAP Staff:**

Ivy Nielsen-LIHEAP Director



**IOWA  
LOW-INCOME  
HOME ENERGY  
ASSISTANCE  
PROGRAM**

West Central Community Action  
1408 A HWY 44, PO Box 709  
Harlan, IA 51537  
(712) 755-5135

Visit us on the web at:  
[www.westcentralca.org](http://www.westcentralca.org)



### What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, encourage regular utility payments, promote energy awareness and to encourage reduction of energy usage through energy efficiency, and client education. All clients applying for this program will simultaneously be making an application for weatherization assistance as required by state law.

**ALL PROVISIONS OF THE ENERGY ASSISTANCE PROGRAM, INCLUDING PAYMENTS, ARE SUBJECT TO THE AVAILABILITY OF FEDERAL FUNDS.**

### When can I apply for LIHEAP?

LIHEAP applications are accepted on a first come/first served basis from November 1<sup>st</sup> thru April 30<sup>th</sup>. Elderly (60+) and disabled clients may apply beginning October 1<sup>st</sup>.

**THIS PROGRAM IS NOT DESIGNED TO PAY A HOUSEHOLD'S TOTAL ENERGY COSTS. IT WILL PROVIDE SUPPLEMENTAL ASSISTANCE BASED ON SEVERAL FACTORS INCLUDING HOUSEHOLD INCOME, HOUSEHOLD SIZE, DWELLING TYPE, AND TYPE OF HEATING FUEL, AMONG OTHERS.**

### Who is eligible for LIHEAP?

A household may qualify for heating assistance if the total household income falls within the income range listed below:

**Eligibility is up to 200% of FPL.**

MAXIMUM INCOME PER HOUSEHOLD	
HOUSEHOLD SIZE	ANNUAL GROSS INCOME
1	\$30,120
2	\$40,880
3	\$51,640
4	\$62,400

- ◆ For families with more than 4 members, add \$10,760 for each additional member.
- ◆ Guidelines effective October 1, 2024 through September 30, 2025.

### What is ECIP?

Energy Crisis Intervention Payments (ECIP) are made for weather-related and supply shortage emergencies. Money can help with furnace repair/replacement, fuel delivery, reconnect fees, service continuity, and cooling.

### What documents do I need to apply?

- **Social Security** or **I-94** cards for ALL household members.
- **Birthdates** for ALL household members.
- **Current Heat & Electric Bill** - This may be two separate bills.
- **Proof of Income** - This includes total household gross income from all sources. We must have complete proof of income to process your application.
  - \* **Wage Earners:** Check stubs for the 30 days preceding the date of application, or copies of your most recent Federal Income Tax Return .
  - \* **Self-Employed/Farmers:** A copy of your most recent Federal Income Tax Return.
  - \* **Other Income:** Alimony, Annuities, Dividends, and pensions will also need to be verified.
  - \* **Fixed Income:** Provide a copy of your most recent bank statement if you have automatic deposits or your award letter.