

## Our Vision

Enhanced quality of life for communities, families, and individuals.

*Helping People.  
Changing Lives.*

The Crawford County Outreach Office provides client intake, assessment, and referrals as well as coordinates with other community resources.

The outreach office has a certified Family Development Specialist and is occasionally assisted by community volunteers. Staff work closely with local organizations to ensure non-duplication of services and to maximize resources for resolving local poverty issues.

Outreach staff strive to assist low-income families of Crawford County in becoming self-sufficient. A wide variety of programs, services and referrals reflect this accomplishment.



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## Outreach Offices:

### CASS COUNTY

304 Chestnut  
Atlantic, IA 50022  
712-243-5421

### CRAWFORD COUNTY

145 N 7th  
Denison, IA 51442  
712-263-3538

### FREMONT COUNTY

910 Illinois Street  
Sidney, IA 51652  
712-374-3367

### HARRISON COUNTY

107 N. 4th Ave Suite 7  
Logan, IA 51546  
712-644-3388

### MILLS COUNTY

313 Main  
Malvern, IA 51551  
712-624-8172

### MONONA COUNTY

801-B 10th St  
Onawa, IA 51040  
712-423-2603

### MONTGOMERY COUNTY

1109 Highland Ave  
Red Oak, IA 51566  
712-623-2339

### PAGE COUNTY

500 1/2 N. Broad  
Shenandoah, IA 51601  
712-246-2585

### SHELBY COUNTY

1017 7th St  
Harlan, IA 51537  
712-755-5602

### POTTAWATTAMIE COUNTY

Omni Centre Business  
Park 300 W Broadway  
Suite 35  
Council Bluffs, IA 51503  
712-322-2621

West Central Community Action is a private, non-profit, tax-exempt 501(c)3 organization. This Institution is an Equal Opportunity Provider and Employer.



## Our Mission

Empowering families and individuals to achieve their highest potential.



## Crawford County Outreach

145 N 7th Street  
Denison, IA 51442  
(712) 263-3538  
westcentralca.org

## Programs and Services

### Low Income Home Energy Assistance Program (LIHEAP)

The Low-income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness, and to encourage the reduction of energy usage through energy efficiency and client education.

All LIHEAP customers applying for this program will simultaneously be making an application for the Weatherization Assistance Program.

### When can I apply for LIHEAP?

LIHEAP applications are accepted on a first-come/first-served basis from November 1st thru April 30th. Elderly (60+) and disabled individuals may apply beginning October 1st.

Applications will be taken by appointment at the Cass County Outreach Office.



## ENERGY CRISIS INTERVENTION

### PAYMENTS (ECIP)

Energy Crisis Intervention Payments are made for weather-related and supply shortage emergencies. Money can help with furnace repair/replacement, fuel delivery, reconnect fees, service continuity, and cooling.

Applicants must be LIHEAP or Weatherization approved before receiving ECIP assistance.

**First-come, first-serve while funding is available**

### EMERGENCY FOOD PANTRY REFERRAL

Households and individuals residing in Crawford County will receive referrals to the Temporary Aid Program (TAP) or the local Hunger Fighters.

### EMERGENCY CLOTHING ROOM

Crawford County residents may access the emergency clothing room once per week, Monday-Friday. All items have been donated by the community and are available free of charge.

Please call for more information or to schedule an appointment.

## SPECIAL PROJECTS

WCCA Crawford County Outreach has partnered with several other organizations, groups, and community members to provide additional programs & services.

- Good Fellows Holiday Program
- Back-to-School Supplies
- Temporary Aid Program
- Information & Referrals
- ....& more!

## DONATE/VOLUNTEER

Donations of household items and clothing are accepted during open hours only. We ask that you bring one bag/box of clothing at a time due to limited space. Please wash and clean before donating.

Volunteer opportunities include sorting and hanging clothing donations, organizing the clothing room, helping with special projects and more. Please call for more information.

**ALL DONATIONS ARE GREATLY APPRECIATED!**