

West Central Community Action Child Support Recovery Services Notice of Referral Policy & Posting



In order for the agency to comply with federal government requirements, we need to assure that referrals are being made to custodial parents who may be eligible to receive child support.

Per CSBG Federal Regulations: "SEC.678G. Drug and Child Support Services and Referrals (b) Child support services and referrals- During each fiscal year for which an eligible entity receives a grant under section 9907 for this title, such entity shall-

- (1) Inform custodial parents in single-parent families that participate in programs, activities or services carried out or provided under this chapter about the availability of child support services; and
- (2) Refer eligible parents to the child support offices of State and local governments."

Agency program staff that provides referrals to families served by West Central Community Action who may benefit from exploring assistance provided by Child Support Recovery Services will receive a copy of this Notice of Referral in order to contact their local Child Support Recovery Unit (Offices are open 8:00 a.m. to 4:30 p.m. central time, Monday – Friday, except for state holidays).

Child Support Recovery Unit
625 N. West St.
Carroll, IA 51401-0937
Counties Served: Audubon, Carroll, **Crawford**, Greene, Guthrie, Sac & **Shelby**

Phone: (712) 792-5691
Fax: (515) 564-4125

Child Support Recovery Unit
300 W. Broadway, Suite 32
Council Bluffs, IA 51503-0930
Counties Served: **Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie** & Taylor

Phone: (712) 242-2358
Fax: (515) 564-4128

Child Support Recovery Unit
1103 S. Sumner St.
Creston, IA 50801-3545
Counties Served: Adair, Adams, **Cass**, Clarke, Decatur, Ringgold & Union

Phone: (866) 219-9120
Fax: (515) 564-4129

Child Support Recovery Unit
600 4th St. Ste. #770
Sioux City, IA 51101-1750
Counties Served: Buena Vista, Cherokee, Ida, **Monona**, Plymouth, Woodbury

Phone: (712) 255-2749
Fax: (515) 564-4142

Pleasant Hill Child Support Recovery Unit
1300 Metro E. Drive, Suite 114
Pleasant Hill, IA 50327
Counties: All, Statewide

Phone: (515) 261-5870
Fax: (515) 564-4141

For additional information, please explore the following website:
http://www.dhs.state.ia.us/Consumers/Child_Support/GeneralInfo.html

West Central Community Action is an Equal Opportunity Provider and Employer.