

Our Vision

Enhanced quality of life for communities, families, and individuals.

*Helping People.
Changing Lives.*

The Shelby County Outreach Office provides client intake, assessment, and referrals as well as coordinates with other community resources.

The outreach office has a certified Family Development Specialist and is occasionally assisted by community volunteers. Staff work closely with local organizations to ensure non-duplication of services and to maximize resources for resolving local poverty issues.

Outreach staff strive to assist low-income families of Shelby County in becoming self-sufficient. A wide variety of programs, services and referrals reflect this accomplishment.



amazonsmile
You shop. Amazon gives.

Outreach Offices:

CASS COUNTY

304 Chestnut
Atlantic, IA 50022
712-243-5421

CRAWFORD COUNTY

145 N 7th
Denison, IA 51442
712-263-3538

FREMONT COUNTY

910 Illinois Street
Sidney, IA 51652
712-374-3367

HARRISON COUNTY

107 N. 4th Ave Suite 7
Logan, IA 51546
712-644-3388

MILLS COUNTY

313 Main
Malvern, IA 51551
712-624-8172

MONONA COUNTY

801-B 10th St
Onawa, IA 51040
712-423-2603

MONTGOMERY COUNTY

1109 Highland Ave
Red Oak, IA 51566
712-623-2339

PAGE COUNTY

500 1/2 N. Broad
Shenandoah, IA 51601
712-246-2585

SHELBY COUNTY

1017 7th St
Harlan, IA 51537
712-755-5602

POTTAWATTAMIE COUNTY
Omni Centre Business
Park 300 W Broadway
Suite 35
Council Bluffs, IA 51503
712-322-2621

1017 7th St
Harlan, IA 51537
712-755-5602

West Central Community Action is a private, non-profit, tax-exempt 501(c)3 organization. This Institution is an Equal Opportunity Provider and Employer.



Our Mission

Empowering families and individuals to achieve their highest potential.



Shelby County Outreach

1017 7th Street
Harlan, IA 51537
(712) 755-5602
westcentralca.org

Programs and Services

Low Income Home Energy Assistance Program (LIHEAP)

The Low-income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness, and to encourage the reduction of energy usage through energy efficiency and client education.

All LIHEAP customers applying for this program will simultaneously be making an application for the Weatherization Assistance Program.

When can I apply for LIHEAP?

LIHEAP applications are accepted on a first-come/first-served basis from November 1st thru April 30th. Elderly (60+) and disabled individuals may apply beginning October 1st.



ENERGY CRISIS INTERVENTION

PAYMENTS (ECIP)

Energy Crisis Intervention Payments are made for weather-related and supply shortage emergencies. Money can help with furnace repair/replacement, fuel delivery, reconnect fees, service continuity, and cooling. Applicants must be LIHEAP or Weatherization approved before receiving ECIP assistance.

First-come, first-serve while funding is available

EMERGENCY FOOD PANTRY

Households and individuals in Shelby County may access the emergency food pantry up to six times per year. There are no income eligibility guidelines at this time. Food pantries are pre-packaged according to the household size and are designed to provide emergency food for 3-4 days, 3 meals per day. Please call ahead to schedule your food pantry.

EMERGENCY CLOTHING ROOM

Shelby County residents may access the free clothing room once per week; Out-of-county residents may visit once per month. All items have been donated by the community and are available free of charge. Please call ahead to schedule an appointment.

SPECIAL PROJECTS

WCCA Shelby County Outreach has partnered with several other organizations, groups, and community members to provide additional programs & services.

- Holiday Turkeys
- Holiday Adoption Program
- Backpack Food Program
- Back-To-School Supplies
- Mobile Food Pantries
-& more!

DONATE/VOLUNTEER

Volunteer opportunities include sorting and hanging clothing donations, sorting food donations and checking expiration dates, organizing the clothing room and food pantry, helping with special projects, and more.

Donations of food, household items, and clothing are accepted during open hours only. We ask donors to bring only one bag/box of clothing at a time due to limited space. Please wash and clean before donating. Call ahead before dropping off donations.

ALL DONATIONS ARE GREATLY APPRECIATED!