

CASS COUNTY

304 Chestnut
Atlantic, IA 50022
712-243-5421-Appointment Only
M-F 9:00-3:00

CRAWFORD COUNTY

145 N 7th
Denison, IA 51442
712-263-3538 -Appointment Only
M-F 9:00-3:00

FREMONT COUNTY

910 Illinois Street
Sidney, IA 51652
712-374-3367 -Appointment Only
M-F 9:00-3:00

HARRISON COUNTY

107 N. 4th Ave Suite 7
Logan, IA 51546
712-644-3388 -Appointment Only
M-F 9:00-3:00

MILLS COUNTY

313 Main
Malvern, IA 51551
712-624-8172 -Appointment Only
M-F 9:00-3:00

MONONA COUNTY

801-B 10th St
Onawa, IA 51040
712-423-2603-Appointment Only
M-F 9:00-3:00

MONTGOMERY COUNTY

1109 Highland Ave
Red Oak, IA 51566
712-623-2339- Appointment Only
M-F 9:00-3:00

PAGE COUNTY

500 1/2 N. Broad
Shenandoah, IA 51601
712-246-2585 -Appointment Only
M-F 9:00-3:00

POTTAWATTAMIE COUNTY

Omni Centre Business Park
300 W Broadway Suite 35
Council Bluffs, IA 51503
712-322-2621-Appointment Only
M-F 9:00-3:00

SHELBY COUNTY

1017 7th St
Harlan, IA 51537
712-755-5602 -Appointment Only
M-F 9:00-3:00

**BEGIN SAVING MONEY ON YOUR
ENERGY & WATER BILLS NOW !**

- ◆ Set your thermostat at 68-70 degrees during the winter and 78-80 degrees during the summer.
- ◆ Check and change your furnace filter monthly.
- ◆ Turn off lights when they are not in use. If you have children, teach them to turn off lights and conserve energy.
- ◆ Turn the temperature on your water heater to the lowest setting that still gives you hot water.
- ◆ Use the cold water cycle on the clothes washer when possible.
- ◆ Use cold water for cooking. Heating water on the stove consumes less energy than using hot water from your water heater.
- ◆ Install a water saving, low flow shower-head & take shorter showers.
- ◆ Keep drinking water in the refrigerator instead of running the faucet until water is cool.
- ◆ Check fixtures, pipes and toilets for leaks.
- ◆ Be mindful of outdoor water use. As much as 50% of the water we use outdoors is wasted from inefficient water methods and systems.



**LOW-INCOME HOME
ENERGY
ASSISTANCE
PROGRAM**



**LOW-INCOME
HOUSEHOLD
WATER
ASSISTANCE
PROGRAM (LIHWAP)**



West Central Community Action
1408 A HWY 44, PO Box 709
Harlan, IA 51537
(712) 755-5135

Visit us on the web at:
www.westcentralca.org



What is LIHEAP?

The Low-income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness and to encourage reduction of energy usage through energy efficiency, and client education. All clients applying for this program will simultaneously be making an application for weatherization assistance as required by state law.

ALL PROVISIONS OF THE ENERGY ASSISTANCE PROGRAM, INCLUDING PAYMENTS, ARE SUBJECT TO THE AVAILABILITY OF FEDERAL FUNDS.

When can I apply for LIHEAP?

LIHEAP applications are accepted on a first come/first served basis from November 1st thru April 30th. Elderly (60+) and disabled clients may apply beginning October 1st.

THIS PROGRAM IS NOT DESIGNED TO PAY A HOUSEHOLD'S TOTAL ENERGY COSTS. IT WILL PROVIDE SUPPLEMENTAL ASSISTANCE BASED ON SEVERAL FACTORS INCLUDING HOUSEHOLD INCOME, HOUSEHOLD SIZE, DWELLING TYPE, AND TYPE OF HEATING FUEL, AMONG OTHERS.

What is LIHWAP?

Low-Income Household Water Assistance Program (LIHWAP) assists qualifying low-income households in paying past due water bills and reconnection fees. Applications taken year round.

Who is eligible for LIHEAP and LIHWAP?

A household may qualify for heating/water assistance if the total household income falls within the income range listed below:

Eligibility is up to 200% of FPL.

MAXIMUM INCOME PER HOUSEHOLD	
HOUSEHOLD SIZE	ANNUAL GROSS INCOME
1	\$27,180
2	\$36,620
3	\$46,060
4	\$55,500

- ◆ For families with more than 4 members, add \$9,440 for each additional member.
- ◆ Guidelines effective October 1, 2022 through September 30, 2023.

What is ECIP?

Energy Crisis Intervention Payments (ECIP) are made for weather-related and supply shortage emergencies. Money can help with furnace repair/replacement, fuel delivery, reconnect fees, service continuity, and cooling.

What documents do I need to apply?

- **Social Security** or **I-94** cards for ALL household members.
- **Birthdates** for ALL household members.
- **Current Heat, Electric and Water Bill** - This may be three separate bills.
- **Proof of Income** - This includes total household gross income from all sources. We must have complete proof of income to process your application.

***Wage Earners:** Check stubs for the 30 days preceding the date of application, or copies of your most recent Federal Income Tax Return.

***Self-Employed/Farmers:** A copy of your most recent Federal Income Tax Return.

***Other Income:** Alimony and child support will also need to be verified.

***Fixed Income:** Provide a copy of your most recent bank statement if you have automatic deposits or your award letter.

LIHEAP /LIHWAP Staff:

Ivy Nielsen-LIHEAP/LIHWAP Director

Amy Lugsch-Information Systems Coordinator/
Verification Clerk